



RICA Surgical Products' Cage Rack 10-Year Limited Warranty

Each Paw Protector Cage Rack product is covered by RICA's exclusive 10-year limited warranty. Subject to the other terms hereof, RICA warrants that for 10 years after the date of purchase, if any Paw Protector Cage Rack is, in RICA's sole discretion, broken or chewed all of the way through as a result of the normal use of the Cage Rack in the appropriate size cage, then RICA will, in its sole discretion, repair or replace such unit. This limited warranty will not cover Paw Protector Cage Racks that are damaged due to abuse, misuse, or from using them in the wrong sized cage, or ones used in cages other than the Shor-Line[®], Suburban[®] & VSSI (Midmark[®] Animal Health) brands, or if the customer shall disassemble or modify the cage rack in any way.

For ten years after the date of your original purchase, RICA will, at its option, repair or replace your product subject to the terms set forth in this warranty. You will be responsible for shipping costs incurred when shipping a product to RICA for its inspection to determine if the product is entitled to warranty coverage. Any product that RICA determines is not entitled to warranty coverage as described herein will be shipped back to you freight collect. Any replacement part provided as part of the warranty coverage shall come from RICA's stock and may be new or refurbished. Notwithstanding anything to the contrary contained herein, RICA will not repair or replace Paw Protector Cage Rack products damaged due to abuse, misuse or from damage caused by using them in the wrong size cage.

NO OTHER WARRANTY IS EXPRESSED OR IMPLIED. RICA SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. IN THE UNITED STATES, SOME STATES DO NOT ALLOW THE EXCLUSION OF THE IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

Exclusive Remedies:

THE REMEDIES PROVIDED HEREIN ARE THE BUYER'S SOLE AND EXCLUSIVE REMEDIES. RICA SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY LEGAL THEORY. IN THE UNITED STATES, SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE LIMITATIONS ABOVE MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THIS SECTION DOES NOT LIMIT LIABILITY FOR BODILY INJURY OF A PERSON.

RICA Surgical Products, Inc.

Phone: 1-800-889-3218 | Fax: 1-847-671-5690 | www.ricasurgical.com
9207 Ivanhoe Street | Schiller Park, IL 60176



RICA Surgical Products

Limitation of Damages:

RICA'S ENTIRE LIABILITY FOR ANY DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE PURCHASE PRICE FOR THE DEFECTIVE PRODUCT. THIS LIMITATION APPLIES EVEN IF RICA CANNOT OR DOES NOT REPAIR OR REPLACE ANY DEFECTIVE PRODUCT AND YOUR EXCLUSIVE REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

Guidelines for Warranty Claims:

In order to utilize RICA Surgical Products, Inc. Paw Protector Cage Rack limited warranty, you must follow these guidelines:

- 1) All warranty claims must be approved in advance by RICA Surgical Products, Inc. Contact the Schiller Park, Illinois office at 1-800-889-3218.
- 2) The product(s) being returned for a warranty claim must have been originally purchased from RICA Surgical Products, Inc. by the customer who is returning it, or the customer must have proof of the date that they purchased the product(s).
- 3) Returns made to RICA Surgical Products, Inc. without prior approval will become the property of RICA Surgical Products, Inc. and we reserve the right to dispose of it with no credit issued.
- 4) Product provided at no charge, free goods or samples, etc. are non-returnable for warranty coverage.
- 5) All freight charges are the responsibility of the customer.
- 8) Approved warranty claim goods should be shipped freight prepaid to:

Return Goods Center
RICA Surgical Products, Inc.
9207 Ivanhoe Street
Schiller Park, IL 60176

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